



**FOR IMMEDIATE RELEASE**

**September 25, 2006**

**Citizens Feedback Survey**

<b>AGENCY:</b>	<b>Normal Police Department</b>
<b>LOCATION:</b>	<b>Normal Police Department</b>
<b>TELEPHONE:</b>	<b>(309) 454-9614</b>
<b>CONTACT:</b>	<b>Assistant Chief Kirk Ijams</b>

As part of our ongoing accreditation process through the Commission on Accreditation of Law Enforcement Agencies, the Normal Police Department will begin conducting a citizen's feedback survey. The survey addresses specific questions regarding previous citizen contacts with our police department. Data collected will be compared to previous surveys figures and information. This survey is done in addition to our quality check questionnaire which is distributed monthly.

Input from the citizens of Normal is essential in the Normal Police Departments continued effort to promote effective police services and protection to all members of the community.

Please complete the survey on line at <http://www.npd.org/Survey.asp>

Survey forms are also available at the Normal Police Department, 100 E. Phoenix Ave., Normal, Illinois or call 454-9532 to have a survey mailed to you.