



FOR IMMEDIATE RELEASE

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Citizens Feedback Survey

AGENCY:	Normal Police Department
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The Normal Police Department will be conducting a Citizen's Feedback Survey as part of our ongoing accreditation process through the Commission on Accreditation of Law Enforcement Agencies. The survey has specific questions designed to measure and improve the quality of policing in the community. The questions relate to the agencies overall performance, professionalism of employees, community concerns and recommendations to improve services. This survey is done in addition to our quality check questionnaire, which is distributed monthly.

Input from the citizens of Normal is essential in the Police Department's continued effort to provide effective police services and protection to all members of the community.

We encourage citizens to complete the survey online at <http://www.npd.org/Survey.asp>

Survey forms are also available at the Normal Police Department, 100 E. Phoenix Ave., Normal, Illinois or individuals may call 454-9532 to have a survey mailed to them.

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